NONPROVISIONAL PATENT APPLICATION TRANSMITTAL RULE §1.53(b) IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Customer No. 004372

ARENT FOX KINTNER PLOTKIN & KAHN, PLLC

Docket No.

Date:

026063-00018

Suite 400

Washington, DC 20036-5339

1050 Connecticut Avenue, N.W.,

Telephone: (202) 857-6000 Facsimile: (202) 638-4810

Director of the U.S. PTO Washington, D.C. 20231 November 3, 2003

Sir:

Transmitted herewith fo	or filing under 37	C.F.R. §1.53(b)	is a nonprovisional	patent application:
-------------------------	--------------------	-----------------	---------------------	---------------------

For (Title):

ENCOUNTER TRACKER AND SERVICE GAP ANALYSIS SYSTEM AND

METHOD OF USE

By (Inventors):

Clark EASTER; Theodosia EWERS; Amy H. KOREN; Amitabh MATHUR;

and James M. EASTER

An assignment of the invention to is attached, along with Form PTO-1595 and a check for \$40.00.
An Information Disclosure Statement is attached, along with Form PTO-1449, and reference(s).
This application is entitled to Small Entity Status. A Preliminary Amendment is attached.
Please amend the specification by inserting before the first line the sentenceThis nonprovisional application claims the benefit of U.S. Provisional Application No, filed
Priority of foreign application No filed in is claimed under 35 U.S.C. §119. A certified copy of the above corresponding foreign application is attached.

The filing fee is calculated below and includes claim status after entry of any Preliminary Amendment noted above:

FOR:	NO. FILED	NO. EXTRA	
BASIC FEE			
TOTAL CLAIMS	31 - 20	=	11
INDEP CLAIMS 5 - 3 = 2			
MULTIPLE DEPENDENT CLAIMS			

RATE	FEE	2
	\$ 385	2
x 9 =	\$ 99	2
x 43 =	\$ 86	2
+145 =	\$	<u> </u>
TOTAL	\$ 570	2

SMALL ENTITY

LARGE ENTITY					
<u> </u>	RATE	FEE			
<u>OR</u>		\$ 770			
<u> </u>	x 18	\$			
<u> </u>	x 86	\$			
<u> </u>	+290	\$			
<u>OR</u>	TOTAL	\$			

 \boxtimes A check in the amount of \$570.00 for the filing fee is attached. Please charge any fee deficiency or credit any overpayment to Deposit Account No. 01-2300. However, this application is entitled to small entity status. DO NOT charge large entity fees to our Deposit Account.

Respectfully submitted,

Wilburn L. Chesser Registration No. 41,668

WLC/wb